

FASTHR

Case: 30387 Send email notification if refresh fails

FAST has always supported emailing notifications from the Oracle database, if your DBAs have the Oracle database configured to do this and permissions have been granted to FAST to allow it, but the setup for this was often custom and this feature was not well known to functional users.

If you want FAST to send out a notification email if/when the data refresh process fails, there are three things to do:

- 1) Review and set configuration settings 700, 701 and 702 for the from/to/subject of the email.
- 2) Contact your DBAs to ensure UTL_MAIL is installed in the FAST database and the FAST schemas have been granted access to use it.
- 3) Contact Millennium Customer Support to verify the configuration and make sure it's turned on in FAST.